

Data protection compliance

Flexible support for charities

Lots of charities worked hard to become GDPR-compliant when the new law first came into effect back in May 2018, but maintaining data protection compliance can be a challenge for charities that do not have dedicated expertise in-house.

Russell-Cooke’s specialist charity and social business team offers data protection packages designed to support charities that do not have a Data Protection Officer or data protection team.

Our standard support package starts from £600 (excluding VAT) per month for a minimum 12-month initial term and includes:

<p>Online meeting with you to review your records of processing activities (ROPA)</p> <ul style="list-style-type: none"> • Checking compliance with the GDPR • Discussing any changes to your processing activities • (where needed) updating your ROPA
<p>Review your privacy notices and consent statements</p> <ul style="list-style-type: none"> • Checking compliance with GDPR requirements and ICO best practice • (where needed) suggesting changes
<p>Review your data protection policies and procedures and (where needed) suggesting changes</p>
<p>Up to 2 hours of data protection advice per month for a minimum 12-month term</p>
<p>2 hours of training per year on data protection issues</p>

Charities that need a little more support can add to the standard package to create a bespoke subscription package that’s tailored to their needs. For example:

Information audit and data mapping	Find out what personal data is collected, used, and stored by your charity. Understand how that personal data is used and shared throughout the organisation.
Fundraising compliance	Reviewing your charity’s fundraising practices and reporting on compliance with data protection law, the Fundraising Regulator’s Code of Practice, and good practice.
Legitimate interests assessments	Reviewing current legitimate interest assessments (LIAs) or drafting bespoke LIAs.
Risk and DPIAs	Reviewing the data protection risks in your charity’s risk register. Preparing bespoke Data Protection Impact Assessments (DPIAs).
Data sharing and restricted transfers	Reviewing or drafting data sharing contracts or agreements. Advising on arrangements to enable restricted transfers of personal data to countries outside the European Economic Area (EEA).

Supplier contracts	Advice on carrying out due diligence and compliance checks on processors. Reviewing contracts with data processors to ensure compliance with Article 28 of the GDPR.
Retention and deletion	Reviewing or developing data retention policies and schedules.

Main contacts



Carla Whalen, senior associate

Clients like Carla's ability to translate complex legal concepts into practical solutions. She has extensive experience advising a wide range of charities on compliance, including in relation to fundraising, marketing and sharing sensitive personal data.



Rachel McCastman, associate

Rachel enjoys helping charities and social enterprises stay compliant, from small grass-roots organisations and start-ups to large international organisations.